

Online HEAP Resources

Home Energy Assistance Program (HEAP)	http://otda.ny.gov/programs/heap
New Your State Office of Temporary & Disability Assistance (NYS OTDA)	www.otda.ny.gov
ABEL Transmittals	http://otda.state.nyenet/dta/resources/ABEL/
Employment and Income Support Programs (EISP)	http://otda.state.nyenet/dta/
HEAP Local District Contacts	http://www.otda.ny.gov/programs/heap/HEAP-contacts.pdf
HEAP Manual	http://otda.state.nyenet/dta/Manuals/HEAPManual.pdf
HEAP Participating Vendors	http://www.heapoil.org/admin/reports/OTDA_ParticipatingDealersReport.jsp
HEAP State Plan	https://otda.ny.gov/programs/heap/stateplan.asp
LDSS E-Forms	http://otda.state.nyenet/ldss_eforms/
OTDA Policy Directives (LCM, ADM, GIS, INF)	https://otda.ny.gov/policy/directives/2023/
Training Space	http://www.trainingspace.org
Subscription Mailing Lists	http://otda.state.nyenet/dta/Subscription.htm
New York State Office for the Aging (SOFA)	https://aging.ny.gov/
myBenefits	www.mybenefits.ny.gov
Indirect Payment Processing Sub-System (IPPS) Manual, Appendix H - HEAP OSC Payment Process	http://otda.state.nyenet/bfdm/finance/docs/IPPS_Manual.pdf
<u>NYS Public Service Commission (PSC)</u>	
Official Agency Website	http://www.dps.ny.gov/
Consumer Web site	http://www.askpsc.com/

Online HEAP Resources

NYS Homes and Community Renewal (HCR)	www.nyshcr.org
New York State Energy Research and Development Authority (NYSERDA)	http://www.nyserda.ny.gov/
ACCESS NYC	https://access.nyc.gov/
ACCESS HRA (NYC online HEAP application)	https://a069-access.nyc.gov/accesshra/
The following utility websites are currently available for district use	
HEAP DSS National Fuel & Gas (NFG)	https://countyaccess.nationalfuelgas.com/
HEAP DSS New York Electric & Gas (NYSEG)	https://www3.nyseg.com/dssweb/
HEAP DSS RG&E (Rochester Gas & Electric)	https://www3.rge.com/dssweb/
HEAP DSS Central Hudson G&E	http://inet.cenhud.com/dss/dsslogon.aspx
HEAP DSS Natl Grid (National Grid)	https://uswebapps.nationalgrid.com/niagaramohawk/government/Default.aspx
The following utility websites may be provided to anyone seeking utility Energy Affordability Programs (EAP)	
Central Hudson	www.cenhud.com (search - Bill Discount Program)
Consolidated Edison	www.coned.com/EAP
National Grid	www.ngrid.com/EAP
National Fuel Gas	www.nationalfuel.com (click on Get More Info)
NYSEG	www.nyseg.com/EAPapply
RG&E	www.rge.com/EAPapply
Orange & Rockland	www.oru.com/nybillhelp
PSEG - Long Island	www.psegliny.com (click on Financial Assistance, then Household Assistance Program)